



Media Release

TRANSCORP REMOVALS & STORAGE TREATS CLIENTS THE BEST IN VICTORIA

Transcorp Removals & Storage in Williamstown has won the 2008 Australian Achiever Award for Victoria's Transport, Delivery & Freight Services category.

Now in their eleventh year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from companies' own clients – and are therefore an indication of a well run, healthy business, worthy of patronage.

The award focuses on seven criteria, namely: Time Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication and Overall Perception.

The criteria are rated individually in percentage terms and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service. A list of over 3500 businesses who have achieved this standard can be viewed at www.achiever.com.au

Transcorp Removals & Storage achieved a **98.41%** overall score for Customer Service and Relations, topping all other Victoria Transport, Delivery & Freight Services businesses. The 2008 Australian Achiever Award proves Transcorp Removals & Storage delivers on the promise of customer satisfaction.

Established by John Christoforidis since 1987, Transcorp Removals & Storage is celebrating 21 years of experience in the industry. The business performs many moves with-in the Melbourne metropolitan area using their unique Fair Charging System and can also supply a fixed price home, office or interstate move.

Some comments received from Transcorp Removals & Storage customers were:

I found the people at Transcorp very knowledgeable, very friendly and prompt with extremely good communication skills. We were relocating offices and hired them to dismantle work stations and deliver them to our new building. They were prompt with their quote and arrived earlier than expected. The guys were well presented, had all the right tools and were technically very proficient. They worked together as a unit and were full of good cheer and humour. After the job was finished, their senior management people followed up on how it all went and how we found the guys. All in all, they are a very professional team of people from management right down.

I have had five removals done with Transcorp and I also use them for daily transport and I have never had an issue with them. Their communication is excellent and they are very good value for money. None of my goods have ever been damaged and I cannot recommend them highly enough.

We were moving our corporate business and chose Transcorp from several quotes. The Director, John, came out personally to see me and was very approachable. I was so impressed with the way they went about moving the office, I rang and requested the same crew to help me move house, and once again was very satisfied. I have used Transcorp now three times in six months and cannot speak highly enough of their professionalism and customer service.

ENDS: For more information, go to www.achiever.com.au or contact Geoff Harwood at Australian Achiever on 1800 638 318 or call John Christoforidis at Transcorp Removals & Storage on 1300 466 838.